Return Policy

Return FULL CASES to the Maytag Scout Center (Monday – Friday from 8:30 – noon or 1:00 - 5:00pm)

Product must be returned in the original case and cases cannot contained mixed products

NO Returns for Chocolate Products or individual containers

Weekdays (M – F), on or before September 22, 2023

- 50%, retail value, of unit's initial order.
- Weekdays (Mon Fri) on or before September 22, 2023
- The Trails End system will show units how the retail value of inventory unit has. Units cannot enter more than 50% of this retail value (i.e if unit initially order is \$10,000 in product, they can only return \$5000)
- Enter amounts to be return in FULL CASES product must be returned in the original case & cannot contain mixed products
- If full case quantities entered exceeds 50% of initial retail value, Unit leader must adjust case quantity.

Weekdays (M – F), from September 23 – October 16, 2023

- 10%, retail value, of unit's ending balance
- Weekdays (Mon Fri) from September 23 October 16, 2023
- The Trails End system will show units how the retail value of inventory unit has. Units cannot enter more than 10% of this retail value (i.e if unit final order is \$10,000 in product, they can only return \$1000)
- Enter amounts to be return in FULL CASES product must be returned in the original case & cannot contain mixed products
- If full case quantities entered exceed 10% of final retail value, Unit leader must adjust case quantity.

After October 16, 2023

• <mark>0%</mark> returned

Product	Containers per Case	Container Value		Value per Case	
Kettle Corn	12	\$	15.00	\$	180.00
Popping Corn Jar	9	\$	15.00	\$	135.00
White Cheddar Popcorn	12	\$	20.00	\$	240.00
Salted Caramel Corn	12	\$	25.00	\$	300.00
S'mores Popcorn	12	\$	25.00	\$	300.00
Unbelievable Butter	6	\$	25.00	\$	150.00
IA Hawkeye Tin	6	\$	30.00	\$	180.00
ISU Cyclone tin	6	\$	30.00	\$	180.00
Chocolatey Pretzels	Product cannot be returned				
28pk Sea Salt Popcorn - Vendbox	1	\$	50.00	\$	50.00

^{**}If units miss the initial case return, they are limited to bringing 10% of their full cases back**

Before bringing product to the Maytag Scout Center:

1. Enter Return Order in the Trails End System

- From "Popcorn Orders & Returns" link, select Return Popcorn tab. Select either "50% Return Order" (or "10% Return Order" if after Sept. 22)
 - o 50% return is available until 11:59pm Sept. 22.
 - o 10% return is available Sept. 23 Oct. 16
- Enter # of cases to be returned.
 - Units will see the amount of inventory on hand, shown as a retail value. Units cannot return more than the specified return %, in full cases
 - i.e if unit's initial order is \$10,000 in product, they can only return \$5000
 - i.e if unit final inventory amount is \$10,000 in product, they can only return \$1000
- Full cases of product can be returned (returned in the original case and cases cannot contained mixed products)
 - If case amount t
- Click "Submit to Council"

2. Call 515-266-2135 to schedule drop off time

- 3. Arrive at Maytag Scout Center's loading dock (North side of building) at your scheduled drop off time, bringing full cases of product, in its original case (cases cannot contained mixed products)
 - ♣ Product should NOT be returned on Saturday to the Scout Shop unless it has been prearranged when you call to schedule a drop off time.

Units are encouraged to sell excess individual containers at storefront locations, donate to local first responders, or visit the MIC Facebook site to see if other units need product.